

# HAAN<sup>®</sup>

*engineering clean.<sup>™</sup>*

## *Pet Plus<sup>™</sup>*

*Steam Cleaning*  
**FLOOR  
SANITIZER**



**FS-30P+**

*The Fast, Easy Way  
to Remove Pet Hair  
and Odors for  
Clean Floors &  
a Fresh Home!*



**User Manual**

## Notice

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## *Clean and sanitize hard floors and carpet quickly and easily.*

Congratulations on purchasing the **HAAN®** FS-30P + Pet Plus™ Steam Cleaning Floor Sanitizer.

Featuring specially-designed Pet Plus™ pads created to trap dog & cat hair, the Pet Plus™ uses the power of 212°F steam to lift dirt and grime while it sanitizes and deodorizes. Steam is nature's purest and most powerful way to safely clean and sanitize sealed hardwood, tile, linoleum, laminate and more – without harsh chemicals. No film, no residue.

Just fill the tank with tap water, allow the Pet Plus™ to heat up, then attach the regular blue Ultra-Microfiber pad to clean bathroom floors or other areas where pet hair is not a problem. To clean up pet hair, use the Pet Plus™ pad. Now you're ready to glide the FS-30P + across your floors to clean and kill up to 99.9% of E. coli, Salmonella and other common household germs. The Pet Plus™ leaves your floors thoroughly clean and sanitized for a healthier home environment.



Look for the **HAAN®** “steamlet” symbol in this manual for Helpful **HAAN® Hints** that will help you make the most of your new **HAAN®** FS-30P + Pet Plus™ Steam Cleaning Floor Sanitizer.

Backed with a one-year limited warranty, your **HAAN®** FS-30P + is sure to give you years of dependability. And our Customer Care representatives are available to answer any of your questions about your new Steam Cleaning Floor Sanitizer.

Thousands of people have already tossed their buckets and mops and discovered the ease and power of **HAAN®** Steam Cleaning Floor Sanitizers. We're confident you'll love **HAAN®**, too.

Thank you for your purchase.

*The **HAAN®** Team*



# Important Safety Information

## FOR HOUSEHOLD USE ONLY

### IMPORTANT



Be sure to read **ALL** instructions and warnings **before** using your **HAAN®** Floor Sanitizer.



### WARNING

Risk of electrical shock - be sure to read and follow all instructions and warnings.



### CAUTION

The FS-30P+ emits steam at 212°F to sanitize the area of use. This means that the steam head, Ultra-Microfiber Pads and Sanitizing Tray get very hot during use. Care should be taken when using this appliance and **DO NOT** touch the aforementioned Parts during use except in the approved manner as outlined in this manual.



### SAVE THESE INSTRUCTIONS -

For household use only. Any other use of this appliance will void the manufacturer's warranty.

Basic precautions should be observed when using an electrical appliance, including the following:

1. Do not direct steam at people, animals, or electrical outlets.
2. Do not expose to rain or use outdoors. Store indoors.
3. Never leave your floor sanitizer in one spot on any surface for any period of time. Always place on the Floor Protector/Resting Mat and make sure that the product is turned off.
4. Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
5. Do not leave Floor Sanitizer unattended.
6. Do not leave the Floor Sanitizer connected to an electrical outlet when not in use.
7. Do not service Floor Sanitizer when it is plugged in.
8. Do not use with damaged cord or plug.
9. Do not use Floor Sanitizer if it has been dropped, damaged, left outdoors or dropped into water. Call Customer Service for instructions.
10. Do not handle Floor Sanitizer with wet hands.
11. Do not pull or carry by cord, use cord as a handle, close door on cord, bend the cord excessively, pull cord around sharp corners, place heavy objects on it or expose cord to heated surfaces. If the power cord has become knotted and/or worn, contact the service center for a replacement power cord.
12. Do not unplug by pulling on cord. Unplug by grasping the plug, not the cord.
13. Do not use appliance in an enclosed space filled with vapor given off by oil-based paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors. When in use, never turn the Floor Sanitizer over on its side.
14. Do not allow to be used as a toy. Pay close attention when used near children, pets or plants. Do not leave your Floor Sanitizer unattended while plugged in.
15. Do not use on leather, wax-polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials. It is recommended testing a secluded section before using elsewhere.

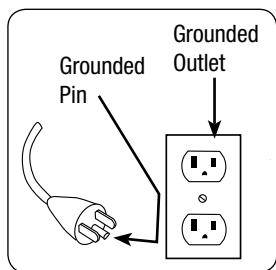
## **WARNING**

To avoid circuit overload, **DO NOT** operate another appliance on the same electrical outlet (circuit).

## **CAUTION**

**DO NOT** operate your Floor Sanitizer if the power indicator light flickers. Contact the **HAAN®** Customer Care Center at the number shown below.

## **IMPORTANT**



## **WARNING**

**DO NOT** modify the plug. Improper connection of the equipment-grounding conductor can result in a risk of electrical shock.

16. Do not immerse in water or any other liquids.
17. Do not use for any purpose other than those described in this User Manual. Use the product only for its intended use and only as described in this manual.
18. Use only manufacturer's recommended attachments – use of attachments not provided or sold by HAAN may cause fire, electric shock or injury.
19. Never put any aromatic oils or perfumes, chemicals, alcohol or detergent products into the steam cleaner, except those approved by **HAAN®**. Non-approved additives may damage the unit or make it unsafe for use.
20. Do not put any foreign objects into openings. Do not use with any opening blocked.
21. Use **ONLY** on flat, horizontal surfaces. Do not use on walls or windows. Extreme caution should be exercised when using your Floor Sanitizer to clean stairs.
22. If the circuit breaker activates while using the steam function, discontinue product use immediately and contact the customer support center. (Beware of the risk of electrical shock.)
23. Do not allow the product to be disassembled and/or modified by anyone other than an authorized service technician. (Doing so can result in fire and/or electrical shock.) Contact Customer Care for instructions for repairs.
24. Never use your Floor Sanitizer on hard-surface floors without the Ultra-Microfiber Pad. The Carpet Tray attachment must always be used on carpet and rugs.

### **Grounding Instructions:**

The HAAN FS-30P+ must be connected to a grounded (3-prong) wiring system. Grounding provides a safe path of least resistance for electrical current, in the event the unit should malfunction or break down thereby reducing the risk of electrical shock. The cord for this product has an equipment-grounding conductor and a grounding plug. Do not plug it into an outlet that is not properly installed and grounded in accordance with all local codes and ordinances.

Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit and has a grounding attachment plug as illustrated above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. **No plug adapter should be used with this appliance.**



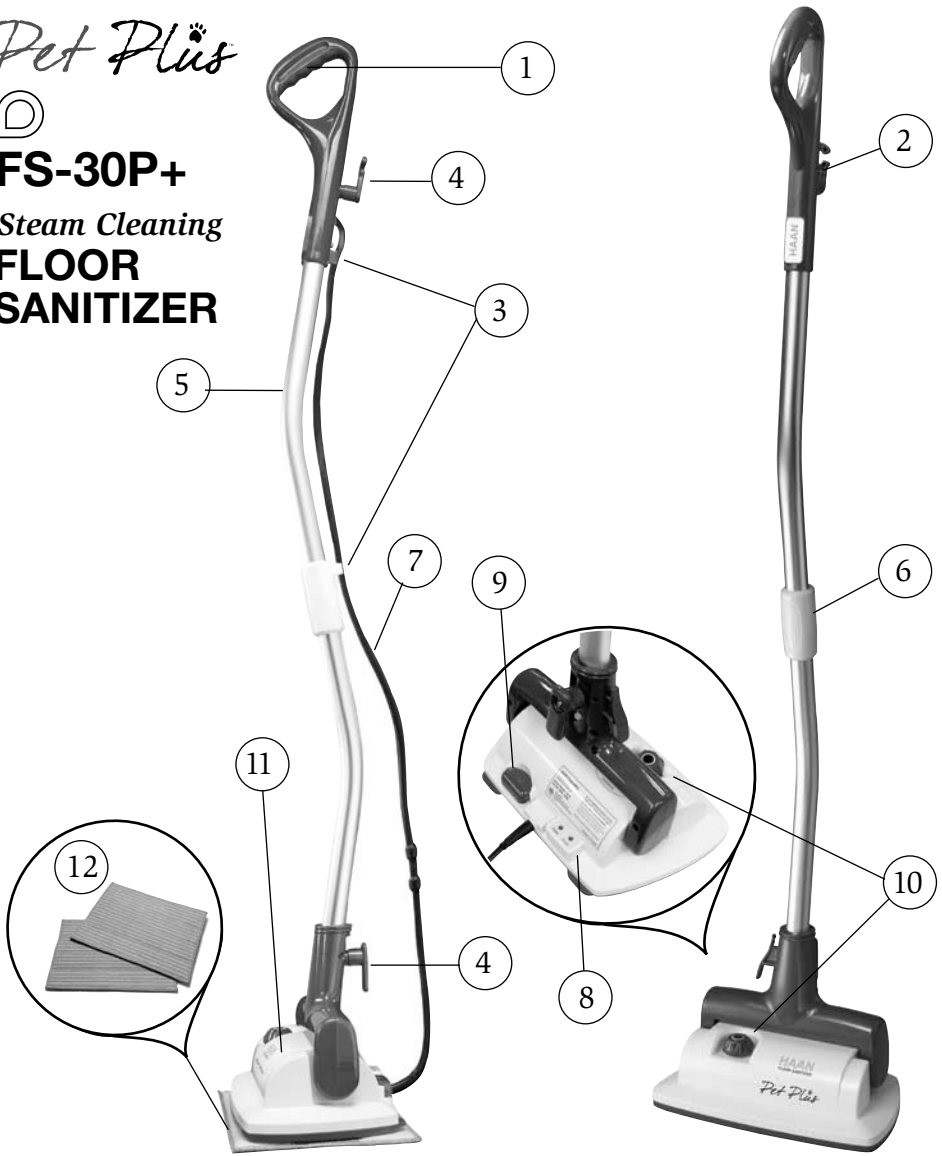
# Product Description

*Pet Plus*



**FS-30P+**

*Steam Cleaning*  
**FLOOR  
SANITIZER**



### Included Accessories:

**13** Fill Cup (1)



**14** Floor Protector/  
Resting Mat (1)



**15** Carpet Tray (1)



**16** Pet Plus™  
Pad (2)



**17** Carpet Tray  
Pad (1)





# Product Description

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## **HELPFUL HAAN® HINT:**

15 Powerful Steam Jets are spaced perfectly to cover more floor in less time. Be assured you are steam cleaning when you push the machine forward, as well as when you are pulling it back.



## **HELPFUL HAAN® HINT:**

To extend the life of your Ultra-Microfiber Pads, always place your unit on the Floor Protector/ Resting Mat while the unit heats up, and attach the Ultra-Microfiber Pad when the unit is ready to use.



## **HELPFUL HAAN® HINT:**

Using the Floor Sanitizer with the Carpet Tray will not lift all set-in stains from your carpet, but our patented Ultra-Microfiber Pad may be used to act as a “blotter” for removing most fresh, wet spills and stains.

## FEATURES:

1. **Easy-Grip Handle** - designed for easy cleaning.
2. **Storage Hook** - rotates 360° so it can be used to manage the cord and then provide convenient, easy hanging storage in closet or laundry room.
3. **Power Cord Management System** - keeps your pathway clear.
4. **Pivoting Power Cord Wrap** - releases cord with a flick of the wrist.
5. **Ergonomic Pole** - adjusts for height, tight spaces and easy storage. This ‘one-piece’ pole comes packaged at lowest height setting.
6. **Pole Connection** - easily connects upper and lower sections of the ergonomic pole
7. **Power Cord with Flexible Cord Support** - double-insulated cord with a 3-prong plug complete with a Flexible Cord support that strengthens cord connection.
8. **Indicator Lights** - GREEN Power Light illuminates when unit is ON and RED Empty Light indicates when water refill is needed.
9. **Burgundy Power Button** - for easy ON/OFF steam operation.
10. **Thermal Indicator** - turns from black to orange when the FS-30P+ is ready to use.
11. **Steam Head with 15 Powerful Steam Jets** - spaced perfectly to cover more floor in less time.
12. **Standard Ultra-Microfiber Pad** - (2) patented super-absorbent Ultra-Microfiber Pads lock in dirt and leave floors dry to the touch. Specially designed for ‘No-Touch’ attachment and removal.

## Make sure to check for the following accessories!

13. **Fill Cup (1)** - makes it easy to put the right amount of water in the tank.
14. **Floor Protector/Resting Mat (1)** - for use when heating up your Floor Sanitizer or when taking a break from active cleaning – place on the floor with the “bumpy” side facing up.
15. **Carpet Tray (1)** - easily attaches to unit for sanitizing and refreshing carpeted areas and other soft surfaces.
16. **Pet Plus™ Pad (2)** - designed with special ultra-absorbent microfiber loops, these pads are specifically designed for use on hard-surface floors to pick up and trap dirt and pet hair while they wipe away ground-in grime.
17. **Carpet Tray Pad (1)** - this white pad is used with the Carpet Tray attachment for using Steam Scents™ with your Pet Plus™ Steam Cleaning Floor Sanitizer.

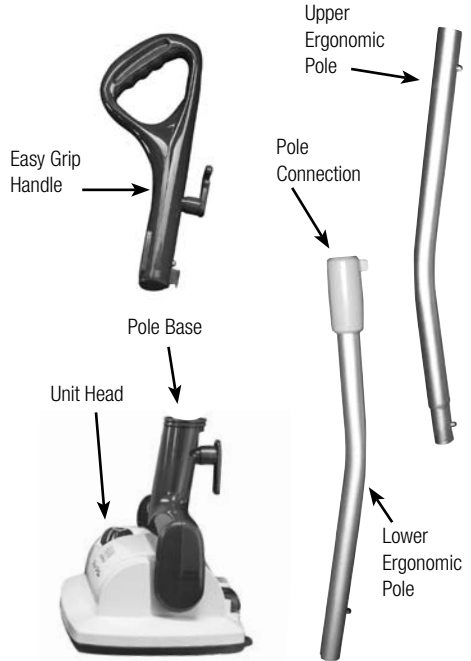


# Assembling Your Floor Sanitizer

## 1 ➡ 2 ➡ 3 Ready to Clean

To enable you to get the most satisfaction from your Pet Plus™ Floor Sanitizer, be sure to follow the assembly and operating instructions included in this manual. Read this manual thoroughly before assembling your unit.

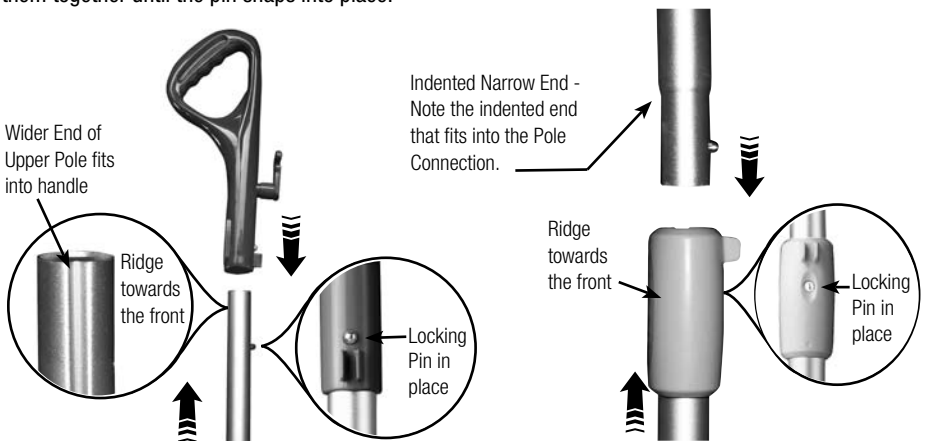
After unpacking the Pet Plus™, identify the product parts before assembling. Pay specific attention to the product descriptions to familiarize yourself with all the parts of your Pet Plus™ Floor Sanitizer. No additional tools are needed to put the unit together. It is quick and easy.



- 1** Insert the Easy Grip Handle onto the top end of the silver upper ergonomic pole.  
**IMPORTANT NOTE:** The upper pole has one end that is indented and narrow. The narrow end fits into the Pole Connection, NOT the handle. See Fig under Step 2.

Align the indent in the pole to the ridge inside the handle and the Locking Pin to the hole in the handle. Hold the Locking Pin in, and slide them together until the pin snaps into place.

- 2** Attach the upper pole once the handle has been secured in place, to the lower pole at the plastic connection. The narrow end of the upper pole connects into the plastic Pole Connection. Align the ridge to the front and the Locking Pin to the hole in the plastic Pole Connection, and while holding the Locking Pin in, slide the poles together until the pin snaps into place.







# Before Using Your Floor Sanitizer



Be sure to read **ALL** instructions and warnings **before** using your **HAAN®** Floor Sanitizer.



## HELPFUL HAAN® HINT:

**Never** leave the appliance in one spot on any surface for any period of time.

Always place your Pet Plus™ Floor Sanitizer on the Floor Protector/Resting Mat when stationary, and make sure the Floor Sanitizer is turned off when not in use.



## WARNING

Your Floor Sanitizer is designed to clean hard floor surfaces that will withstand high heat. Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no-wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.



## CAUTION

Use a grounded receptacle. Use only a heavy duty extension cord rated for 15 amps minimum – **DO NOT** use an ordinary extension cord. To provide continued protection against the risk of electric shock, connect to properly grounded outlet only.



## HELPFUL HAAN® HINT:

**DO NOT** add cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance except those authorized by **HAAN®** and then use only in the described manner. While it is acceptable to use regular tap water, if the tap water in your area is hard, we recommend you use distilled/purified water to extend the life of your appliance. Always empty water from water tank after use.



## IMPORTANT

This product is **NOT** for space heating purposes.



## IMPORTANT

Always be sure that your Floor Sanitizer is **UNPLUGGED** from the wall receptacle prior to filling the water tank.

Never use your Pet Plus™ without a cleaning pad attached to the base.



## CAUTION

The Pet Plus™ emits steam at 212°F to sanitize the area of use. This means that the steam head, cleaning pads and Carpet Tray get very hot during use. Care should be taken when using this appliance and **DO NOT** touch the aforementioned parts during use except in the approved manner as outlined in this manual.



# Using Your Floor Sanitizer

Fig 1



Fig 2



Fig 3



Fig 4

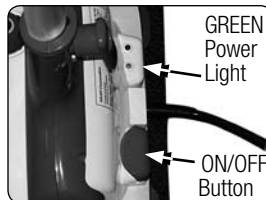


Fig 5



## Operating Instructions:

- 1) Remove all parts from the packaging.
- 2) Assemble the unit as described on page 6.
- 3) **IMPORTANT:** Make sure you remove the clear plastic film that is over the Thermal Indicator on the water tank cap. Failure to do this could inhibit the sensor and give an incorrect reading. **DO NOT** remove the black sensor (Fig 1).
- 4) Place the Floor Sanitizer on the black Floor Protector/Resting Mat (be sure the “bumpy” side is facing up), and open the tank filling cap.
- 5) Using the provided fill cup, pour no more than one Fill Cup of water (as indicated by the fill line on the cup) into the tank (Fig 2). **Do not overfill.** There is a gray bar (Water Level Indicator) just inside the opening of the Water Tank to show the correct water level (Fig 3). Replace the cap when water is level to the bar and tank is filled.
- 6) Plug the Floor Sanitizer into a standard 120-volt grounded wall receptacle.
- 7) Press the Burgundy ON/OFF power button to turn your Floor Sanitizer ON. The GREEN Power ON light will illuminate (Fig 4).

▶ **NOTE:** The Burgundy button can sometimes be confused as a release for the handle/pole of the Pet Plus™. The Burgundy button is the POWER button only. To release the handle/pole, simply place your foot gently on top of the Pet Plus™ and pull back.

Your Pet Plus™ is ready to use when the Thermal Indicator on the tank cap changes from black to orange.

- 8) Place a cleaning pad on the floor with the ‘hook & loop’ side facing up. Lightly press the base of the Pet Plus™ on the pad, making sure the cleaning pad is centrally positioned to the bottom of the unit. The specially-designed bottom of the Pet Plus™ will grip the pad.

**DO NOT** attach the pad crossways to the bottom of the unit (Fig 5a & 5b).



# Using Your Floor Sanitizer

Fig 6



Fig 7

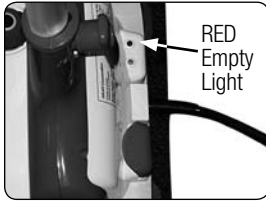


Fig 8



Fig 9



## CAUTION

**Never** use your FS-30P+ without a cleaning pad attached to the base, as you could damage the floor surface.

**Never** leave the Ultra-Microfiber Pad on your Floor Sanitizer when you have finished using the unit. Remove the pad after each use to dry and clean.

## Operating Instructions: (cont)

- 9) Push and pull the Pet Plus™ Steam Cleaning Floor Sanitizer slowly across your floor to thoroughly steam clean each section (Fig 6).

### To Refill Water Tank:

- 10) When there is no more water in the tank, the RED Empty Light will illuminate (Fig 7).
- 11) To refill the Water Tank, turn your Pet Plus™ off, unplug it from the electrical wall outlet and let the unit cool for 30 seconds. Then remove the fill cap and pour in the water. **Do not overfill** (Fig 8).
- 12) When you have finished using the Pet Plus™, turn it OFF and wait until the unit cools down for approximately five (5) minutes before removing the cleaning pad from the base. Remove the pad by using your foot to hold the pad while you pull up to detach the pad from the steam head. The pad and unit are specially designed for this 'No Touch' method of removal (Fig 9). For directions on the removal and use of the Carpet Tray/ Carpet Tray Pad see pg 13-14.



**NOTE:** The cleaning pads get very hot with the steam during use. Allow it to cool on black Floor Protector/Resting Mat before removal.

- 13) Store the unit upright in a protected dry area, standing it on the Floor Protector/Resting Mat or hanging it by the Storage Hook.

## Special Notes on Using your HAAN® Floor Sanitizer:

- Always vacuum or sweep floor before sanitizing.
- The easiest way to use the machine is to tilt the handle to a 45° angle and clean *slowly* 2-3 yards at a time.
- Although we do not advocate the use of chemicals, to remove stubborn stains from vinyl or linoleum floors, you can pre-treat with a mild detergent and some water before using the Floor Sanitizer.
- Never leave the cleaning pad on your Pet Plus™ when you have finished using the unit. Always remove the pad and wash in cool or warm water with a mild detergent. Never use bleach or fabric softener. See further instructions on the care of the cleaning pads on page 11.



## Operating Instructions: (cont)

### Ultra-Microfiber Pads

#### What is an ultra-microfiber?

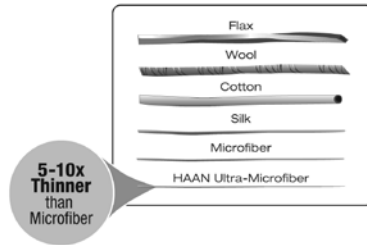
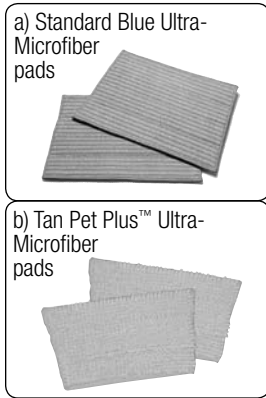
An ultra-microfiber is a textile fiber that is thinner than a microfiber. The ultra-microfiber by **HAAN®** Corporation is 5-10 times thinner than common microfiber, providing for a significantly higher thread count in the same surface area. The thinner and higher the thread count, the greater the absorption. The **HAAN®** ultra-microfibers are so thin that more dirt and dust gets trapped between the fibers, making your cleaning simpler and less time-consuming.



#### HELPFUL HAAN® HINT:

We recommend placing your Pet Plus™ on the Floor Protector /Resting Mat while the unit heats up. When the unit is ready, lift it off of the resting pad and simply place the cleaning pad on the floor. The 'hook & loop' system quickly attaches the pad to the base of the unit.

Fig 10



#### How to Use the Ultra-Microfiber Pads:

(This includes standard Ultra-Microfiber Pads & the Pet Plus™ Pads as shown in Fig 10 a & b)

- 1) Please make sure that you always use completely dry pads.
- 2) The Ultra-Microfiber Pad is made up of multiple layers of super absorbent material (Fig 11). The outer layer is ultra-microfiber on one side and a 'hook & loop' system on the other side that attaches easily to the underside of the steam head. Simply place the pad on the floor with the 'hook & loop' side up (Fig 12), and lightly press the Pet Plus™ Floor Sanitizer down on the pad.
- 3) As high temperature steam passes through a pad to contact the floor to kill germs, molds and mites, it is natural that the pad gradually absorbs moisture. After a certain length of time, the pad repels water and becomes damp. When the pad becomes saturated, turn the unit OFF, rest it on the black Floor Protector/Resting Mat and wait until the Pet Plus™ cools down. After approximately five (5)

Fig 11

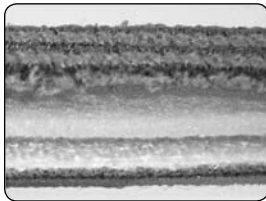
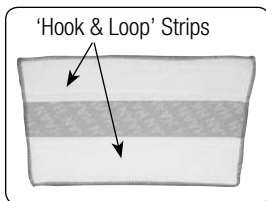


Fig 12





# Using Your Floor Sanitizer

Fig 13



### HELPFUL HAAN HINT:

Using the Pet Plus™ will not lift all set-in stains from your carpet, but our patented Ultra-Microfiber Pads may be used to act as a “blotter” for removing most fresh, wet spills and stains.

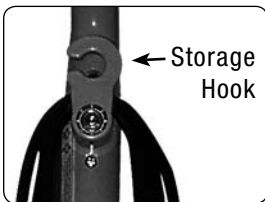
Fig 14



### CAUTION

**Never** leave the appliance in one spot on any surface for any period of time. Always place your Pet Plus™ on the Floor Protector/Resting Mat when stationary, and make sure the Floor Sanitizer is turned off when not in use.

Fig 15



## Operating Instructions: (cont)

### How to Use the Ultra-Microfiber Pads: (cont.)

minutes put your foot on a corner of the pad and lift the Pet Plus™ off the pad (Fig 13).

Replace with a dry pad on the steam head, turn the Pet Plus™ back on and once the thermal indicator turns orange, continue cleaning.

- 4) To keep the floor clean and dry, replace the pad when it is dirty and/or saturated.

### Using the Pet Plus™ to Remove Fresh Stains:

The Ultra-Microfiber Pads can be used to break up fresh stains on carpeting, rugs, upholstery, pet cushions and other soft surfaces. Follow these instructions to make the most of your Pet Plus™.

- 1) Follow the instructions to attach a cleaning pad and set up the unit for use (Steps 4-8, pg 8).
- 2) With pad in place (Fig 14), put the Pet Plus™ over the stain and hold it in place for a few seconds to allow the steam to penetrate the area of the stain.
- 3) Push and pull the Pet Plus™ slowly across the stained area to work the steam into the stain.
- 4) Place the Pet Plus™ on the Floor Protector/Resting Mat, turn it OFF and wait until the unit cools down (approximately 5 minutes). Remove the used pad.
- 5) Return the Pet Plus™ to the Resting Mat and turn the unit ON. Once the Thermal Indicator has changed to orange indicating it is ready to use, place a dry Ultra-Microfiber Pad on the floor — *hook & loop* side up — and press the unit onto the pad.
- 6) Use the pad to rub the stain area, simultaneously working at the stain and blotting the moisture from the surface.
- 7) When you have finished using the unit, turn it OFF, place it on the Floor Protector/Resting Mat and wait until the Pet Plus™ cools down before removing the Ultra-Microfiber Pad from the base by placing your foot on a corner of the pad and lifting the Pet Plus™ off the pad.
- 8) Store the unit upright in a protected dry area, standing it on the Floor Protector/Resting Mat or hanging it by the Storage Hook (Fig 15).



## Operating Instructions: (cont)

Fig 16

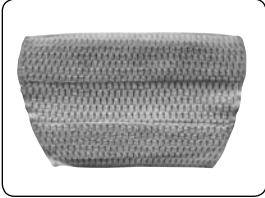


Fig 17

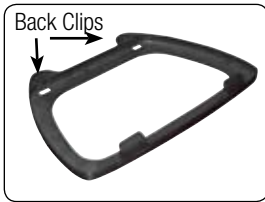


Fig 18



Fig 19



### How to Use the **HAAN®** Carpet Pad with the Carpet Tray to Freshen & Sanitize Carpets & Rugs:

- 1) Make sure that you always use completely dry thin, white Carpet Pads (Fig 16).

▶ **NOTE:** The white Carpet Tray Pad is thinner than the standard blue Ultra-Microfiber Pad.

- 2) Place the white Carpet Tray Pad down on the floor with the 'hook & loop' facing up. After the Pet Plus™ has heated and is ready to use, lightly press the base of the Pet Plus™ onto the pad. As the white Carpet Tray Pad is shaped to match the bottom of the Pet Plus™, carefully place the base onto the pad so it is centered to the shape. The specially-designed bottom of the Pet Plus™ will grip the pad. (There will be no excess pad showing like there is with the larger microfiber pads.)

- 3) Once the Carpet Tray Pad is attached to the underside of the Pet Plus™, place the front lip of the Pet Plus™ under the front clips of the Carpet Tray (Fig 17).

- 4) As the front clips hold onto the base, lower the back of the unit down until the tray snaps into place (Fig 18). The Carpet Tray Pad will fit snugly within the Carpet Tray.

- 5) Push and pull the Pet Plus™ Steam Cleaning Floor Sanitizer slowly across your carpet or rug to thoroughly freshen and sanitize the fibers with steam (Fig 19).

▶ **NOTE:** It is necessary to use the Carpet Tray in tandem with the white Carpet Tray Pad in order for the unit to glide smoothly over the carpet.

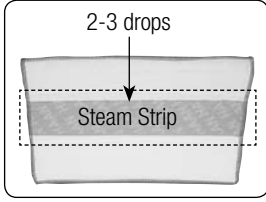


# Using Your Floor Sanitizer

Fig 20



Fig 21



## WARNING

To prevent possible staining, DO NOT place the Steam Scent™ solution directly on your carpet or place it on the cleaning side of the pad surface.



## CAUTION

The FS-30P+ emits steam at 212°F to sanitize the area of use. This means that the steam head, Ultra-Microfiber Pads and Sanitizing Tray get very hot during use. Care should be taken when using this appliance and DO NOT touch the aforementioned parts during use except in the approved manner as outlined in this manual.

Fig 22



## Operating Instructions: (cont)

- 6) As high temperature steam passes through the pad, it is natural that the pad gradually absorbs moisture. After a certain length of time, the pad becomes saturated. It is perfectly fine to continue using the saturated Carpet Tray Pad with the tray on carpets and rugs until you have completed your cleaning session. Follow steps 7 & 8 on pg 14-15 to remove the tray and pad.

## HAAN® Steam Scents™

### How to Use the Steam Scents™ to Freshen Your Home while Steaming Your Hard Floor Surfaces:

- 1) Unscrew the cap from your bottle of Steam Scents™. The bottle comes equipped with an internal dropper to regulate the amount of solution you dispense (Fig 20).
- 2) While your unit is heating up, place 2-3 drops of Steam Scents™ solution, undiluted, straight onto the center Steam Strip of the 'hook & loop' side of either the standard Ultra-Microfiber Pad or the Pet Plus™ Pad (Fig 21).
- 3) Place the pad on the floor with the 'hook & loop' side up, and lightly press the Pet Plus™ Floor Sanitizer down on the pad. Make sure the cleaning pad is centrally positioned to the bottom of the unit. The specially-designed bottom of the Pet Plus™ will grip the pad.
- 4) Once you have attached the cleaning pad to the base of the Pet Plus™, you are ready to steam clean your floors while the scent is activated by the steam. Follow the directions for Steam Cleaning your hard surfaces from pg 8-9 (Fig 22).

### Using the Steam Scents™ While Freshening Your Carpets and Rugs:

- 1) Unscrew the cap from your bottle of Steam Scents™. The bottle comes equipped with an internal dropper to regulate the amount of solution you dispense.



# Using Your Floor Sanitizer

Fig 23

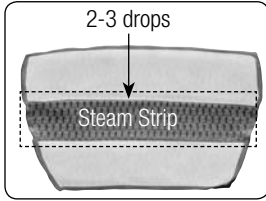


Fig 24

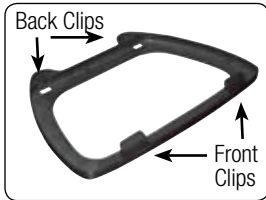


Fig 25

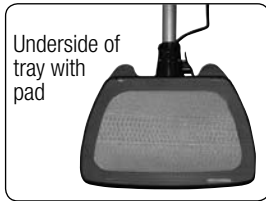


Fig 26



Fig 27



Fig 28



## Operating Instructions: (cont)

### Using the Steam Scents™ While Freshening Your Carpets and Rugs: (cont.)

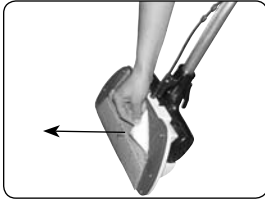
- 2) While your unit is heating up, place 2-3 drops of Steam Scents™ solution, undiluted, straight onto the center Steam Strip of the 'hook & loop' side of the white Carpet Tray Pad (Fig 23). This is the thin white pad that is shaped to fit the tray.
  - 3) Place the white Carpet Tray Pad down on the floor with the 'hook & loop' facing up. After the Pet Plus™ has heated and is ready to use, lightly press the base of the Pet Plus™ onto the pad. As the white Carpet Tray Pad is shaped to match the bottom of the Pet Plus™, carefully place the base onto the pad so it is centered to the shape. The specially-designed bottom of the Pet Plus™ will grip the pad. (There will be no excess pad showing like there is with the larger microfiber pads.)
  - 4) Once the Carpet Tray Pad is attached to the underside of the Pet Plus™, place the front lip of the Pet Plus™ under the front clips of the Carpet Tray (Fig 24).
  - 5) As the front clips hold onto the base, lower the back of the unit down until the tray snaps into place (Fig 25). The Carpet Tray Pad will fit snugly within the Carpet Tray and you will not see it from above.
  - 6) Push and pull the Pet Plus™ Steam Cleaning Floor Sanitizer slowly across your carpet or rug to thoroughly freshen and sanitize the fibers with steam while the scent is activated by the steam (Fig 26).
- ▶ **NOTE:** It is necessary to use the Carpet Tray in tandem with the thin white Carpet Tray Pad in order for the unit to glide smoothly over the carpet.
- 7) When you have finished using the Pet Plus™, turn it OFF, place it on the Floor Protector/Resting Mat and wait until the unit cools down for about five (5) minutes before removing the tray. Once the tray and pad are cooled, remove the tray by placing your foot on the rear tabs of the tray (Fig 27) and pulling up, gently but firmly, on the ergonomic pole (Fig 28). The tray will snap off easily.





# Using Your Floor Sanitizer

Fig 29



## Operating Instructions: (cont)

- 8) Turn the Pet Plus™ base over and grasp a corner of the white Carpet Tray Pad and pull the pad off the base (Fig 29). Set the pad aside to dry completely or to launder.



### CAUTION

**Never** leave the appliance in one spot on any surface for any period of time. Always place your Floor Sanitizer on the Floor Protector/Resting Mat when stationary, and make sure the Floor Sanitizer is turned off when not in use.



**HELPFUL HAAN® HINT:**  
**DO NOT** use fabric softener when washing the Ultra-Microfiber Pads as this will compromise the absorbency of the microfiber.

Fig 30



### WARNING

Colors may bleed during first wash. Be careful when machine washing or drying with mixed fabrics as micro-fiber cloths will pick up lint from other fabrics.

## How to Clean and Store the HAAN® Ultra-Microfiber Pads:

- 1) All of the Ultra-Microfiber cleaning pads are easy to wash. Soak pads for about 1-2 hours in cold or lukewarm water with laundry detergent and hand wash them. You can also drop the pads in a washing machine and clean them using the gentle/delicate cycle. **DO NOT** use fabric softener as this will compromise the absorbency of the microfiber (Fig 30).
- 2) You may dry your Ultra-Microfiber cleaning pads in a machine dryer on a low setting, but to extend the life of the pads, we recommend air drying them.



## Helpful Hints for your Pet Plus™:

How does the Pet Plus™ work on pet “accidents”?

The ultra-absorbent microfiber loops on the Pet Plus™ Pads quickly mop up water bowl spills and “pet puddles” while sanitizing the floor surface nearly on contact.

Will the Pet Plus™ eliminate odors?

The Pet Plus™ emits a fine vapor of 212°F steam that kills most odor-causing bacteria on sealed hard floors and soft surfaces. You may also lightly fragrance the air in your home with Steam Scents™, included with your Pet Plus™ Steam Cleaning Floor Sanitizer.









Are Steam Scents™ safe around my pet?

**HAAN®** Steam Scents™ were created to freshen the air and leave your entire home with a light, clean scent that’s safe for humans and pets.



## Helpful Hints

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-  Be sure to always vacuum or sweep up loose dirt before steam cleaning your floors. *The Pet Plus™ does not have any suction power.*
-  The easiest way to use the Pet Plus™ is to tilt the handle to a 45° angle and then push and pull the unit slowly across each section of your floor – approximately 2 to 3 yards at a time.
-  To release the handle/pole in preparation for using the Pet Plus™, simply place your foot gently on top of the main unit and pull back. Be sure not to confuse the Burgundy Power Button as a release for the handle.
-  A good amount of steam passes through the Ultra-Microfiber Pad. We recommend that the Ultra-Microfiber Pad be changed when it gets too wet. Your Pet Plus™ includes 2 Blue Ultra-Microfiber Pads and 2 Tan Pet Plus™ Pads. The Pet Plus™ also includes a White Carpet Tray Pad that is thinner and used with the Carpet Tray attachment. It is used with the **HAAN®** Steam Scents™ to freshen and sanitize your carpets and rugs. It is perfectly fine to continue using the saturated Carpet Tray Pad with the tray until you have completed your cleaning session. We do not recommend this on hard floor surfaces with the other pads.
-  While the Pet Plus™ effectively cleans dirt and grime from sealed hard-surface floors, particularly stubborn stains on vinyl or linoleum floors may be pre-treated with a mild detergent and a little water before using the Steam Cleaning Floor Sanitizer.
-  Always let the Pet Plus™ Floor Sanitizer cool for at least 5 minutes before removing any of the cleaning pads and emptying the Water Tank.
-  Never leave the Pet Plus™ in one spot on any surface for any period of time. Always place your Pet Plus™ on the black Floor Protector/Resting Mat (with the “bumpy” side facing up) when stationary, and make sure the unit is turned off when not in use.
-  Do NOT attempt to use the Pet Plus™ in a vertical position (ie: to clean a tile wall) as this may cause leaking or malfunction of the product.



# Care & Maintenance



## IMPORTANT

Always be sure that your Floor Sanitizer is UNPLUGGED from the wall receptacle prior to cleaning or before emptying the Water Tank.

Fig 31

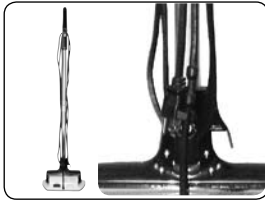
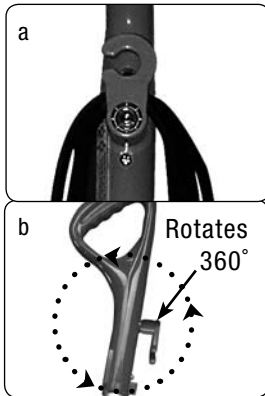


Fig 32



## CAUTION

**Do not immerse your Floor Sanitizer in water or any other liquid.**

- 1) Turn your Pet Plus™ off and unplug the unit from the electrical outlet.
  - 2) Place the unit on the Floor Protector/Resting Mat.
  - 3) Prepare to store the Pet Plus™ by looping the power cord around the pivoting cord wraps found on the handle pole and snap the plug securely onto the cord when complete (Fig 31).
  - 4) Let your Pet Plus™ cool for five (5) minutes before removing the Ultra-Microfiber Pad.
  - 5) Always empty the Water Tank once you have finished using your Pet Plus™ and before you store the unit.
  - 6) Remove the Ultra-Microfiber Pad being used and wash it in warm water with a mild detergent.
- ▶ **IMPORTANT:** Never use bleach or fabric softener when cleaning the Ultra-Microfiber Pad.
- The pad can be washed in a washing machine set on the gentle cycle. We recommend that you air dry the pads for 24 hours, but they can also be dried in a clothes dryer on a low heat setting.
- 7) To clean the body of your Pet Plus™, wipe it down with a damp cloth.
  - 8) Store the unit upright in a protected dry area, standing it on the Floor Protector/Resting Mat, or hanging it by the Storage Hook (Fig 32a & b).

▶ Any other maintenance or service not included in this manual should be performed by an authorized service representative.

For questions call the Customer Care Center: 1-877-HAAN DIRECT (1-877-422-6347).



## CAUTION

**DO NOT** overfill the water tank. Use only 1 cupful of the included Fill Cup when adding water to the tank. There is a line indicating the correct level just inside the opening to the Water Tank.



## CAUTION

Keep the *Fresh Rinse™* Lime & Scale Remover in a cool, dry place. Keep out of reach of children.

Irritant - avoid contact with eyes, skin and clothing. DO NOT breathe dust. Avoid prolonged or repeated exposure. DO NOT ingest.

## IMPORTANT

*Fresh Rinse™* Lime & Scale Remover is only for use with the **HAAN®** Steam Cleaners.

Fig 33



Fig 34



## Mineral Deposits:

One problem with a steamer appliance is the mineral deposits caused by the high mineral content in many municipal water supplies. Mineral residue inside of the internal pipes and heater can cause intermittent steaming or, in some cases, no steam at all.

▶ To reduce or eliminate the occurrence of mineral deposits, we recommend the use of de-mineralized or distilled water in the unit. However, regular tap water may be used.

If regular tap water is used, we recommend the use of a 'Lime & Scale Remover' every 2 or 3 months to ensure optimum functionality from your **HAAN®** Floor Sanitizer. You can purchase this directly from the **HAAN®** web site (see below).

## How to use the *Fresh Rinse™* Lime & Scale Remover (Fig 33):

- 1) Pour 1 cup of water (8 oz.) into the Water Tank.
- 2) Add the *Fresh Rinse™* (Fig 34) to the water tank.
- 3) Lift the unit and gently shake the water tank to dissolve the remover. After a few minutes, empty the tank of water and rinse the tank of residue before using your **HAAN®** Pet Plus™.
- 4) We recommend using the *Fresh Rinse™* Lime & Scale Remover once very 2-3 months to ensure optimum function from your **HAAN®** Pet Plus™ Steam Cleaning Floor Sanitizer.

▶ **IN CASE OF CONTACT WITH EYES OR SKIN:** Hold eye open and rinse with copious amounts of cool water for 15-20 minutes. If applicable, remove contact lenses after first 15 minutes and continue rinsing. Wash skin with soap and lots of water. Call a Poison Control Center or your physician for additional treatment advice.

▶ **IN CASE OF INGESTION:** If swallowed, do not induce vomiting; if person is conscious wash out mouth with water. Drink a glass of water followed with milk. Call a physician immediately.

▶ **IF INHALED:** Remove to fresh air; if not breathing, give artificial respiration, and if breathing is still difficult, give oxygen.



## Questions About the Floor Sanitizer

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**QUESTION:** Can the **HAAN® Pet Plus™** be used on laminate flooring?

The **HAAN® Pet Plus™** Steam Cleaning Floor Sanitizer was designed for use on sensitive flooring like laminates. We've spent years optimizing the steam emission so that at nearly half the wattage of competitive products (ours is only 800w versus most that are 1500w), we still emit steam at 212°F. This means our finer vapor-like steam is gentler than those that simply blast 1500w of water and steam onto your floor. Yet the **HAAN®** effectively penetrates stains and kills up to 99.9% of E.coli, Salmonella and other household germs. Steam is all we do, and we've spent years perfecting it.



**QUESTION:** How do I use the black rubber pad included with my **Pet Plus™**?

The black Floor Protector/Resting Mat is to be used whenever your **Pet Plus™** is not being actively used. Place your **Pet Plus™** Steam Cleaning Floor Sanitizer on the mat (with the "bumpy" side facing up) as soon as you assemble your unit and before you fill the Water Tank. The FS-30P+ should remain on the Pad while it heats up, AND you should always set your **Pet Plus™** on the mat if you need to take a quick break from steaming. Never leave your **Pet Plus™** sitting in any one spot on the floor for any length of time or it may damage the floor surface. The black Floor Protector/Resting Mat should also be used when the unit is cooling down. If you store your **Pet Plus™** standing up (as opposed to hanging on a hook), we recommend you keep the unit on the mat for storage as well.



**QUESTION:** Can I use the **HAAN® Pet Plus™** anywhere besides hard floors?

*Yes!* You can use the **Pet Plus™** to freshen and deodorize carpets and rugs. Simply attach the special Carpet Tray and glide the **Pet Plus™** across the carpet or rug as you normally would. You may also add a few drops of **HAAN® STEAM SCENTS™** on the white Carpet Tray Pad and attach with the Carpet Tray to add a light fragrance to your home while you steam your carpets and rugs to freshen and sanitize them.



# Questions About the Floor Sanitizer

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**QUESTION: Why does the unit stop steaming when the red refill light comes on?**

When the red refill light comes on, the unit automatically shuts off as a safety feature.



**QUESTION: When I first used my Pet Plus™, the pads left water streaks on my floor – why?**

It is likely you attached your pad to the bottom of the Pet Plus™ Sanitizer before the unit was heated, causing the pad to become wet. It is best to heat the unit on the black Floor Protector/Resting Mat (“bumpy” side facing up) before placing any pad on the steam head. Attach the pad only after the Thermal Indicator turns orange. Simply toss pad on the floor (with the white hook & loop side facing up) and set the base of the Pet Plus™ on top of it. The hook & loop system will cause the pad to attach itself easily, so you won’t have to touch it.



**NOTE:** When using the white Carpet Tray Pad, you will need to attach the Carpet Tray after the pad is attached to the bottom of the unit.



**QUESTION: How often do I have to buy new cleaning pads?**

Your **HAAN®** Pet Plus™ Steam Cleaning Floor Sanitizer includes 5 cleaning pads: 2 standard Blue Ultra-Microfiber Pads, 2 Tan Pet Plus™ pads and 1 White Carpet Tray pad. They are all reusable and machine washable. You simply toss them in the wash machine – *but please DON’T* use fabric softener. We recommend air drying the pads, but you may also dry them on a low heat setting in your dryer. Each pad will last through many washes. Replacement pads are available for purchase on our web site ([www.HAANUSA.com](http://www.HAANUSA.com)).



**QUESTION: What is the big difference between the HAAN® Pet Plus™ Steam Cleaning Floor Sanitizer and other floor cleaners?**

The special Pet Plus™ Pads, included with the unit, are designed with ‘noodles’ to grab onto pet hair of all types, lifting hair off the floor surface and trapping it in the pad. In addition, the Pet Plus™ Steam Cleaning Floor Sanitizer uses only water to clean and sanitize horizontal surfaces. No harsh detergents or chemicals are needed. By emitting steam at 212°F, the **HAAN®** Pet Plus™ kills up to 99.9% of household germs and allergens, including dust mites, E.coli and Salmonella – all quickly and easily!



## Questions About the Floor Sanitizer

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**QUESTION:** I don't see much steam coming out of the **HAAN® Pet Plus™ Steam Cleaning Floor Sanitizer** – why not?

Actually, you shouldn't be able to see that much steam coming out of the unit. The truth is, the more steam you see when in use, the less effective a floor sanitizer is because the steam should be physically directed to cleaning your floors (or other horizontal hard surfaces) and not escaping through other parts of the steamer.



**QUESTION:** The **HAAN® Pet Plus™** is leaving my floor wet. Why, and what can I do about it?

Your cleaning pad may need to be changed. For optimal performance, the pad should be changed after 10 minutes of use.



**QUESTION:** How long can you use a **HAAN®** cleaning pad before it needs to be changed?

The pad should be changed approximately every 10 minutes, or when it becomes saturated with water. The machine will become harder to push smoothly on the floor when the pad is saturated.



**QUESTION:** How long does a tank of water last? How often do I need to refill the tank?

A full tank will last approximately 20 minutes.



**QUESTION:** Sometimes my floor sanitizer becomes hard to push – why?

If the unit is hard to push, it is likely because the cleaning pad is too wet or the angle at which you are using the machine is too high. The lower the handle, the easier the Floor Sanitizer is to push across the floor and if doing this does not help, try replacing the pad with a dry one.



**QUESTION:** Will the **HAAN® Pet Plus™** clean grout?

Yes, but it needs a little help. If you glide your **HAAN®** over the problem grout areas and then scrub with your standard blue Ultra-Microfiber Pad, it should effectively clean surface dirt in your grout.



## Questions About the Floor Sanitizer (cont)

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**QUESTION: How do I use the Carpet Tray for my carpet?**

The Carpet Tray is to be used with the White Carpet Tray Pad and can be attached directly to the unit. See directions for attaching it and using it on pg 11-14.



**QUESTION: Do I have to use distilled water in my HAAN® Pet Plus™ Steam Cleaning Floor Sanitizer?**

We recommend distilled water, but you may use tap water, unless you have hard water in your area. Using hard water will shorten the life of your appliance.



**QUESTION: How can I prolong the life of my HAAN®?**

To optimize and extend the life of your Pet Plus™ Steam Cleaning Floor Sanitizer, especially if your area has hard water, we recommend using **HAAN® Fresh Rinse™** Lime and Scale Remover (available on our web site) every 2-3 months.



**QUESTION: Does the HAAN® Pet Plus™ work on pet stains?**

Yes, the **HAAN® Pet Plus™** is able to spot clean fresh surface stains by loosening and lifting the stain. See details for this on pg 11, steps 1-8.



**QUESTION: Where does the dirt go?**

The Pet Plus™ is **NOT** a vacuum, so it does not have any suction power to pick up dirt. Be sure to vacuum or sweep up any loose dirt before using your Pet Plus™ Steam Cleaning Floor Sanitizer. The Pet Plus™ is designed to use the power of steam to thoroughly clean your floor while killing up to 99.9% of E.coli, Salmonella and other common household germs. You'll notice the bottom of your cleaning pads will likely get dirty after cleaning your hard surface floors. That is why they're made to be washable and reusable.





This chapter summarizes the most common problems you could encounter with your floor sanitizer. Please read the different sections for more details. If you are unable to solve the problem, please contact our Customer Care Representatives at the number shown below.



**PROBLEM: Pet Plus™ does not operate.**

Possible Cause:

- 1) Power cord not firmly plugged into outlet.
- 2) No power in wall outlet.

Possible Solution:

- 1) Check plug in outlet and set plug firmly.
- 2) Check fuse or breaker. Replace fuse and/or reset breaker.



**PROBLEM: Pet Plus™ does not emit steam.**

Possible Cause:

- 1) No water in Water Tank.

Possible Solution:

- 1) Add water to the water tank following the instructions on page 9.



**PROBLEM: Red light comes on and/or unit shuts off shortly after the water in the tank is heated.**

Possible Cause:

- 1) Your internal thermostat may not have been pre-boiled to trigger proper thermostat levels.

Possible Solution:

- 1) Shut the unit off, remove the plug from the electrical outlet and empty the tank completely. After the unit has cooled down, refill the tank with cold water, using a little less than indicated by the line on the Fill Cup. Be sure not to overfill the tank. Do not fill above the level indicator inside the cap. Plug the unit back into the wall receptacle and press the Burgundy Power Button to start sanitizing.



**▶ PROBLEM: Water is leaking from the Pet Plus™.**

Possible Cause:

- 1) Your unit's Water Tank is overfilled.

Possible Solution:

- 1) The fill line on the Fill Cup indicates the proper amount of water needed for the tank, but you may want to try putting a little less water in the tank.

*IMPORTANT NOTE: Water should not go above the level indicator "bar" inside the opening on top of the tank.*

**▶ PROBLEM: Pet Plus™ leaves water on the floor.**

Possible Cause:

- 1) Cleaning pad is saturated.
- 2) Unit is not level on the floor.

Possible Solution:

- 1) Turn off unit, unplug from power outlet and change the cleaning pad as described on pg 10-11.
- 2) Always keep the Pet Plus™ level and parallel to the floor.

**▶ PROBLEM: Pet Plus™ left white spot on the floor.**

Possible Cause:

- 1) The Pet Plus™ left in one spot for too long.
- 2) The Pet Plus™ was not placed on the Floor Protector/Resting Mat.
- 3) Hard water was used in the Pet Plus™.

Possible Solution:

- 1) Always place your Pet Plus™ on the Floor Protector/Resting Mat whenever not actively using it. **Never** leave the Pet Plus™ in one spot on any surface for any period of time.
- 2) Use distilled water in the Pet Plus™.

*NOTE: To remove the spot, use a damp, dry cloth with a few drops of white vinegar and rub the stain to remove spot.*



## Product Specifications: Model FS-30P+

Color	Burgundy & White
Size:	51" H x 11.5" W x 7.5" D
Weight	3 lbs 14 oz.
Voltage/Hz	120 volts / 60 Hz
Wattage	800 watts
Cord Length	19' 8"
Tank Capacity	11.83 fluid ounces (350 ml )
Heat-up time	less than 3 minutes
Operating Time	20 minutes before refill is needed

\*Dimensions approximated. Dimensions include base and measured without hose, steam head or attachments.



## One-Year Limited Warranty

Your **HAAN®** Pet Plus™ Steam Cleaning Floor Sanitizer is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of purchase when utilized for normal household use by the original purchaser only. The included Warranty Registration Card must be filled out and returned within 30 days of purchase. This is essential for your warranty to be effective should any problem arise with this product. Should any defect covered by the terms of the limited warranty be discovered within one year, **HAAN®** Corporation will repair or replace the defective part provided the unit is returned by the original purchaser, freight prepaid, to: **HAAN®** Corporation, 1866 Colonial Village Lane, Lancaster, PA 17601.

The liability under this warranty is limited solely to the cost of the replacement parts or the complete unit at our option. Labor charges are not included.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of **HAAN®** Corporation, if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is **HAAN®** Corporation liable for incidental or consequential damages of any nature whatsoever. Some states/provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you. This warranty gives you specific legal rights that vary from state to state or province to province.



**IMPORTANT:** Carefully pack item to avoid damage in shipping. Be sure to attach tag to item before packing with your name, complete address, and phone number with note giving purchase information, model number and what you believe is the problem with the item. We recommend you insure the package (as damage in shipping is not covered by our warranty). Mark the outside of your package “ATTENTION CUSTOMER SERVICE.” We are constantly striving to improve our products; therefore, the specifications contained herein are subject to change without notice.

Don't miss out on all of the benefits that come with registration. To register, go to [www.HAANUSA.com/register](http://www.HAANUSA.com/register), call our Customer Care Center or mail in this completed form today.

## Product Registration

**HAAN**<sup>®</sup>  
*engineering clean.*<sup>™</sup>

Please fill out and mail this Product Registration Card within thirty (30) days of purchase. The registration will allow us to contact you in the unlikely event of a product safety notification. By returning this card you acknowledge that you have read and understood the instructions for use and the warnings set forth within the manual.

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State/Province \_\_\_\_\_

Zip Code/Postal Code \_\_\_\_\_

Country/Territory \_\_\_\_\_

Product Name/ Model Number \_\_\_\_\_

Date Purchased \_\_\_\_\_

Place of Purchase \_\_\_\_\_

(Fold here and tape closed before mailing)

**Warranty Notice:** FAILURE TO COMPLETE AND RETURN THIS PRODUCT REGISTRATION CARD WILL NOT DIMINISH YOUR WARRANTY RIGHTS.

**Privacy Notice:** We use the information requested on this card to process your registration, thereby allowing you to receive the benefits of being a registered user, and for use in post-sales services. Other uses of your information are governed by the choices you make in answering the questions and the HAAN<sup>®</sup> privacy policy. For information on this policy, contact 1-877-422-6347 (1-877-HAAN Direct).

1) Yes! I would like **HAAN**<sup>®</sup> to send me information on products and services including new product releases, events and special offers. You may contact me by:

email \_\_\_\_\_

phone \_\_\_\_\_

mail \_\_\_\_\_

2) What other **HAAN**<sup>®</sup> products have you purchased?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Cut along dashed line



Place  
Stamp  
Here

Product Registration  
**HAAN®** Corporation  
1866 Colonial Village Lane  
Lancaster, PA 17601

3) Where did you purchase your **HAAN®** product?

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4) How did you hear about **HAAN®**?

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5) We like to hear from our product owners. Please add any comments here:

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**HAAN<sup>®</sup>**  
*engineering clean.<sup>™</sup>*

**HAAN<sup>®</sup> Corporation**  
1866 Colonial Village Lane  
Lancaster, PA 17601

[www.HAANUSA.com](http://www.HAANUSA.com)

